

Executive Officer's Statement

November 20, 2008

Strategic Plan Update

We are making continued progress on implementing VCGCB's 2008-2012 Strategic Plan. The latest step was the development and publication of eight "project charters." These are work plans designed to help achieve each of the eight plan action strategies. The work plans support VCGCB's strategic goals, which focus on greater efficiencies for the Victim Compensation Program and Government Claims Program, increasing customer and employee satisfaction, expanding public awareness, and increasing revenue recovery efforts. The charters provide concrete steps and a timeline to put the Strategic Plan into action.

Outreach and Awareness Campaign

Our outreach campaign continues its work expanding awareness of the Victim Compensation Program. Let me give you some highlights of the work we are doing. We are providing presentations to law enforcement throughout the state, completing most of the 40 presentations requested in response to our awareness survey of law enforcement agencies statewide. The California State Sheriffs' Association published an article on the VCP in its California Sheriff Magazine. Articles for licensed mental health, medical and dental care providers and funeral service providers will be published in the newsletters and/or websites of the licensing Boards for these professionals. We recently made presentations to groups representing Native Americans and persons with disabilities. We continue to distribute publications and other informational materials to stakeholders throughout the state, including the newly printed Spanish brochure and updated first-responder cards to Victim Witness Assistance staff, law enforcement and healthcare providers.

Awareness Activities

Our ongoing outreach and awareness activities include the following events and meetings:

- Various forums with licensed healthcare providers, such as psychologists and marriage and family therapists, in locations throughout the state to share information regarding the VCP.
- Presentations to local law enforcement agencies throughout California.
- Attend and exhibit at the U.S. Psychiatric and Mental Health Congress, San Diego, October 30-November 2.
- Presentation to Disability Rights California, Sacramento, November 18.
- Presentation to the Sacramento Rainbow Chamber of Commerce, Sacramento, November 18.
- Presentation to the California Intertribal Council, Sacramento, November 19.
- Presentation at National Indian Justice Center - Reservation Violence: Prevention & Intervention Training, Garden Grove, November 20.

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